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Prepare an effective facilitation strategy for a successful project!

This document certifies that **Mikie Neal** has completed the training "□ Facilitate & Boost Engagement Within Your Digital Academy"

Course summary: Create a solid facilitation plan to ensure the long-term success of your digital training project. Increase participation and completion rates through effective and anticipated actions. Define the users involved in the facilitation plan. Manage your communities, keep their motivation intact and capitalise on your ambassadors. Prepare effective follow-up strategies.

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